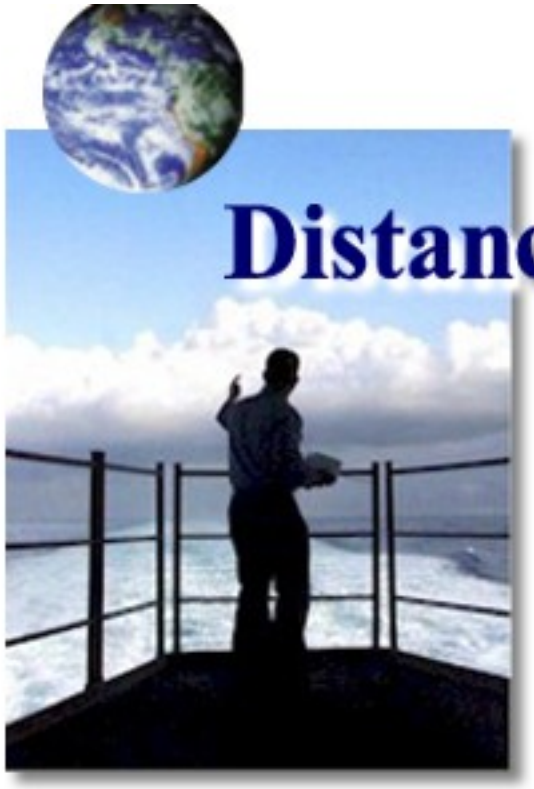

Distance Support

A world of support at your fingertips

24 hours/day - 7 days/week - 365 days/year

Anchor Desk

I need to . . .

. . . find an expert
. . . order a Tech Manual
. . . find ship alteration information
. . . or don ' t know who to call?

Call: **1-877-4-1-TOUCH**
OCONUS DSN: **510-4-2-TOUCH**
Submit a reqest on our web site:
http://www.anchordesk.navy.mil
Our CAD is:ANCHORDESK

Put us to the test!

Send us your questions . . .
We guarantee customer satisfaction!

The Integrated Call Center (ICC) connects Fleet activities with supply, logistics, and technical experts to assist in problem solving. Your telephone call activates a “One Touch” gateway to both the latest supply information and connection to technical service providers.

Support Examples

Since the Integrated Call Center opened in AUGUST 1999, it has provided support to 373 different Activities.

- Customer called to get a drawing number for a pump shaft sleeve used on a seawater pump. The ICC researched the item and was able to provide the drawing number for the pump.
- Customer based in Sasebo used the Anchor Desk Email capability to request assistance in finding a source for Instructions/Tech Manuals. ICC identified a website for the customer.
- Customer needed a copy of his DD2544-Navy Dive Log. The ICC notified him where to write to formally request this document.